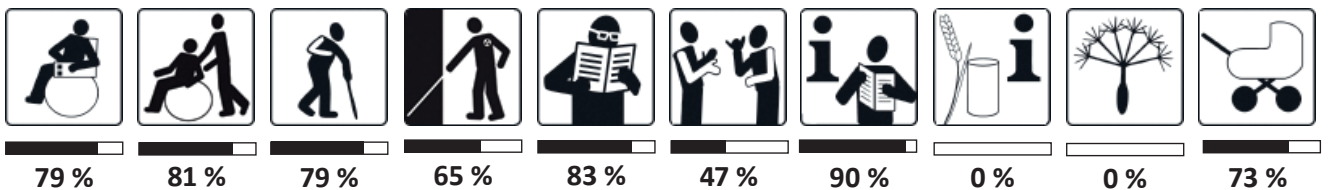




## HOTEL SÜD

Stemmerweg 10  
 8054 Graz  
 T +43 316 281860 0  
 F +43 316 281860 50  
[office@hotel-sued.at](mailto:office@hotel-sued.at)  
[www.hotel-sued.com](http://www.hotel-sued.com)



“Life is too short to live poorly.” According to this motto, the Hotel Süd in Graz-Straßgang has several amenities for people with disabilities and mobility problems.

The hotel entrance is easily accessible with the ramp (8 %) and the automatic sliding doors in the entrance area. Guests can park directly in front of the hotel or in the underground car park which is accessible by means of the hotel lift.

Recently, 50 meters from the original hotel, there is a new building with a spacious accessible room with a bathroom (no. 202/kitchen not accessible). A tactile guidance system for the blind is available in the building which leads from the main entrance to the hotel premises.

The breakfast buffet in the main building of the hotel isn’t just accessible without steps, but can be added to for people with food allergies on request with individually suitable food. If required, the staff will naturally help with serving the food and provide information about the content of the varied breakfast offers.

And another bit of good news: Dogs are welcome!

An internet terminal and free wifi in the rooms make it easier for the hotel guests to communicate. The wellness area of the hotel is only accessible to a limited degree due to its 2 steps.

## ACCESSIBILITY

### Accessibility by public transport

Please use the route planner of the Styria Public Transport Network (Verbundlinie Steiermark): <https://verkehrsauskunft.verbundlinie.at/>

## INFORMATION FOR WHEELCHAIR USERS AND PERSONS WITH LIMITED MOBILITY

### Parking

- Designated (signposted) disabled parking space near the accessible entrance, not covered
- Parking space on level surface, no coloured border on the ground
- Asphalted access to entrance with **8 % incline**
- Additional disabled parking space in the hotel underground car park (with signposting)
- On level surface, size according to standard
- Entrance gate opens upon entry by inserting a card and/or opens automatically on approach
- Cord to open the gate at the exit at a height of **152 cm**

### Entrance door to underground car park

- Hinged door, access area of at least 150 cm on both sides of the door
- Door width 100 cm, **door stops 2 cm** (no two-sided threshold)
- Height of door handle 105 cm, no rotary or recessed handle
- Lateral access area of at least 50 cm on the opening and closing side next to the door handle
- Door easy to open, smooth-running overhead door closer
- Access area in front of and behind the door according to standard



Parking space in front of main entrance



Parking space in underground car park

**ACCESS AND ENTRANCE**

- Pathway to the entrance max. 100 m long, at least 150 cm wide and step-free
- Pathway suitable for wheelchairs (asphalt), continuously illuminated, not covered
- Entrance via ascending pathway (**8 % incline**) accessible, step-free, free of obstacles
- Accessible entrance = main entrance (covered)
- Dust control mat suitable for wheelchairs

Outside entrance door

- Automatic sliding door, made of glass (**not sufficiently marked**)
- Turning circle with of at least 150 cm on both sides of the door
- Opens in advance and closes with a time delay
- Clear passage width 120 cm, no threshold



Outside entrance

Inside entrance door

- Hinged door (double-leaf), turning circle of at least 150 cm on both sides
- Door width 165 cm, no thresholds, no obstacles
- Door handles at standard height, not a turning or recessed handle
- Lateral access area of at least 50 cm on the opening and closing side next to the door handle
- Access area in front of and behind the door according to standard
- Door easy to open; is usually open



Inside entrance

**RECEPTION**

- Accessible without thresholds; height of reception desk 85 cm
- **No under-counter wheelchair access** at reception, but there is a table with under-table wheelchair access next to it; debit/credit card payment terminal usable at a height of 85 cm
- Sufficient space for wheelchair users or pushchairs
- Seating options with stable backrests and armrests, height of seats 45–50 cm



Reception

## INTERIOR AREA OF MAIN BUILDING

- Pathways with carpets, **difficult for wheelchair users**
- Pathway 140 cm wide, max. 100 m long, free of obstacles
- Width of 90 cm guaranteed on passages

Passage doors:

- Hinged door from glass, passage width 93 cm, threshold-free
- Are always open

## LIFT IN MAIN BUILDING

- Level and step-free access
- Movement area of 150 x 150 cm on entry and exit **not provided**:  
 Car park: 190 x 140 cm, ground floor: 150 x 135 cm
- Clear door width 90 cm
- Doors open and close automatically, light barriers at max. height of 100 cm
- Lift car at least 110 cm wide and 140 cm deep
- Controls inside and outside at standard height (85–120 cm)
- Handrail present, at standard height; **no mirror**
- **Opposite the lift door, there is a downward staircase, distance 160 cm**

## STAIRS IN MAIN BUILDING

- Depth at least 30 cm, width 129 cm; straight
- All steps same height, 17 cm (standard max. 16 cm)
- Handrail **on the right only, at height of 96 cm** (standard 85–90 cm) easy to hold, **does not extend for 30 cm at the end of the steps**

## ACCESSIBLE ROOM IS ROOM NO. 51 (MAIN BUILDING, FIRST FLOOR)

- With connecting door to the adjoining room for assistance/accompanying person
- Access to the room without steps and completely level
- Hinged door, easy to open
- **Turning circle of less than 120 cm** on both sides of the door
- Door width 90 cm, no door stop
- Lever handle at standard height (between 85 and 110 cm)
- Distance of at least 50 cm on the side of the outside door handle only, **inside less than 30 cm**
- Height of card reader: **111 cm**
- Height of bed 50 cm (**not under-bed wheelchair access**), **only 80 cm of space on one side of bed** (standard 120 cm)
- Light and telephone can be operated from the bed



- Passage widths in the room 97 cm (standard at least 100 cm)
- Carpet flooring suitable for wheelchairs
- Height of light switch at standard height
- Coat hooks and hangers **at a height of 162 cm** (standard 85–max. 120 cm)
- Turning circle in front of the window **less than 120 cm**
- Height of window handle max. 110 cm
- Access to terrace from rooms over **7 cm threshold**
- Turning circle on the terrace: 119 cm



Room 51



Room 51

### **BATHROOM IN ROOMS NO. 51**

Turning circle of 150 cm available

#### Door

- Sliding door
- Door width 89 cm, no threshold
- Access area of at least 150 cm on both sides of the door
- Door handle (**recessed handle**) at height of 105 cm
- Distance of at least 50 cm on the door handle side
- Door easy to open

### Shower

- Shower area without threshold, floor space **smaller than 150 x 150 cm and/or 130 x 180 cm**
- Shower curtain available
- Horizontal handrail at a **distance of only 33 cm** to the corner (standard 70–85 cm), reaches to a height of at least 150 cm
- Horizontal handrail at **height of 87 cm** (standard 75–85 cm), easy to hold
- On the first side of the wall at least 50 cm long, on the second at least 90 cm
- Height adjustable hose shower, at 75–150cm, height can be set flexibly
- Shower fitting as a single lever, at height of 114 cm
- Anti-slip floor
- Emergency bell in shower area **(too high above the floor)**



Bathroom in room 51

### WC

- 140 cm access space in front of the WC
- Only **accessible from the front**, 140 cm space at the front for access
- Distance from the front edge of the WC to the rear wall 53 cm (standard 65 cm)
- **Only one horizontal handrail** on left, folds upwards, at standard height, **too short**
- WC in standard height (46–48 cm)
- WC paper reachable when sitting
- WC flusher at standard height (80–110 cm), **not reachable when sitting on WC**
- Emergency bell **not reachable when sitting on WC**

### Washbasin

- Turning circle in front of washbasin at least 150 cm
- Under-washbasin wheelchair access (free height, width and depth standard)
- Height of upper edge standard
- Concealed siphon made from plastic
- Single lever fitting
- Tilting mirror



Bathroom in room 51

### Other

- Operating height of equipment between 85–110 cm (except hairdryer)

## BREAKFAST ROOM

- Access via ramp with a 4 % incline
- Hinged door, 90 cm wide, threshold-free
- 150 cm turning circle outside only, **inside less than 120 cm**
- Lever handle at standard height
- Lateral distance on the door handle side to the nearest right-angled wall **less than 50 cm**
- **Door difficult to open** (self-closing device), but staff will be happy to help and/or the door will be left open
- Buffet with service; tray slider available
- Clear width next to buffet 100 cm (standard 120 cm)
- Food offer at height of 90 cm
- Tables have under-table wheelchair access (80 cm wide, 70 cm high, 60 cm deep), upper edge max. 85 cm
- Seating at standard height, with stable backrests, no armrests
- Passage width 100 cm; carpet
- Drinking straws available; high chair available
- No general accessible WC



Breakfast room



**NEW BUILDING (50 M FROM THE MAIN BUILDING)**

**Entrance to new building**

- Hinged door, at least 90 cm clear width, no threshold
- Door handle at standard height (vertical bar handle on outside, lever handle on inside)
- **Door very difficult to open** (force required corresponds to 10 kg), as fire door with automatic door closer
- Sufficient access area on both sides of the door (lateral access area adjacent to the door handle also sufficient)
- Glass door, sufficiently marked, door opening side marked
- Dust control mat and grating suitable for wheel-chairs



Entrance to new building

**Interior area of new building**

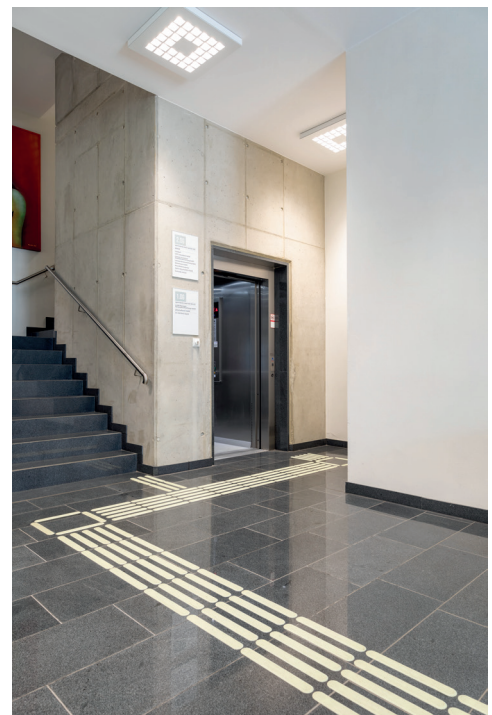
- Pathways step-free and without thresholds, at least 120 cm wide
- Pathways free from Obstacles, floors not slippery

**Lift in new building**

- Accessible without threshold
- Lift car at least 110 wide, 140 cm deep; door at least 90 cm wide
- Movement area of 150 x 150 cm at entry and exit, no staircase opposite lift door
- Light barriers at maximum height of 100 cm
- Mirror and handrail available in the lift

**Steps in new building**

- At least 120 cm wide, max. 16 cm high (all steps are the same height), **28 cm deep** (standard 30 cm)
- Stairs straight, landing after max. 20 steps
- Handrail on both sides, continuous, standard height
- Handrails safe to hold, extend for at least 30 cm at both ends of the stairs



Lift and stairs in new building



**ROOM NO. 202 (NEW BUILDING, 2ND FLOOR)**

- Step-free access with lift
- At least 10 cm of space on one side of the bed, but less than 150 cm
- **Bed 57 cm high** (standard 45–50 cm), **no under-bed wheelchair access**
- Passage widths in the room at least 120 cm
- Movement area of 150 x 150 cm in front of the window
- Window handle at standard height
- Light can be switched on from the bed
- Coat hooks at **height of 160 cm** (standard 85–max. 120 cm), light switch at standard height
- **Carpet present**, difficult for wheelchairs
- Balcony: 3 cm threshold, **no handrail**, turning circle of 150 cm available



Room 202



Room 202

**BATHROOM IN ROOM NO. 202**

turning circle of 150 cm available

**Door**

- Sliding door
- Door width 88 cm, no threshold
- Access area on opening side: **120 x 200 cm** (standard 200 x 150 cm), on closing side 150 x 120 cm
- Lateral access area of 50 cm adjacent to door handle
- Door handle (**recessed handle**) in standard height
- Easy to open, no automatic door closer; can be opened from outside in an emergency

**Shower**

- Shower area threshold-free, floor area 130 x 180 cm
- Shower curtain available
- Vertical handrail at a distance of 77 cm to the corner, reaches to a height of at least 150 cm
- Horizontal handrail at standard height, easy to hold

- On the first side of the wall at least 50 cm long, on the second shorter than the standard (90 cm)
- **No shower seat available**
- Height adjustable hose shower, at 75–150cm, height can be set flexibly
- Shower fitting as a single lever, at standard height
- Anti-slip floor
- **No emergency bell** present in the shower area

### WC

- At least 120 cm space in front of the WC
- Accessible from the right, on this side at least 90 cm space
- Distance from the front edge of the WC to the rear wall 54 cm (standard 65 cm)
- WC 48 cm high
- Horizontal handrails at standard height on both sides, **distance 78 cm** (standard 65–70 cm)
- Folds upwards on the access side (smooth running and stable)
- Handrails extend 15 cm beyond the front edge of the WC
- Additional vertical handrail
- WC paper reachable when sitting
- WC flusher at standard height (80–110 cm), **not reachable when sitting on WC**

### Washbasin

- Turning circle in front of washbasin at least 150 cm
- Under-washbasin wheelchair access (free height, width and depth standard)
- Distance from tap fittings to front edge of the washbasin max. 20–35 cm
- Height of upper edge standard
- Concealed siphon made from plastic
- Single lever fitting
- Lower edge of mirror has height of 95 cm, upper edge 180 cm



Bathroom in room 202



Bathroom in room 202

## Other

- Operating height of equipment between 85–110 cm
- Clothes hook at a height of 120 cm
- Light switch at a height of 120 cm (standard 85–110 cm)
- **No emergency bell available**

## INFORMATION FOR BLIND AND VISUALLY IMPAIRED PERSONS

### PARKING/ACCESS/ENTRANCE

- Designated (signposted) disabled parking space near the accessible entrance, not covered
- Additional disabled parking space in the hotel underground car park
- Accessible entrance = main entrance (covered)
- Path continuously illuminated, not covered, step-free, free of obstacles
- **No tactile floor guidance**

#### Outside entrance door

- Automatic sliding door, made of glass (**not sufficiently marked**)
- Opens in advance and closes with a time delay
- Clear passage width 120 cm, no threshold

#### Inside entrance door

- Hinged door (double-leaf), at least 150 cm space on both sides
- Door width 165 cm, no thresholds, no obstacles
- Door handles at standard height, not a turning or recessed handle
- Door easy to open; is usually open

#### Entrance door to underground car park

- Hinged door, height of door handle 105 cm, free of obstacles
- Door width 100 cm, **door stops 2 cm** (no two-sided threshold)
- Door easy to open, smooth-running overhead door closer

#### Reception

- **No tactile guidance available**
- Sufficient and glare-free lighting

#### Interior area:

- Sliding doors made of glass (**not sufficiently marked**) (are always open though)
- Passages sufficiently illuminated, free of obstacles



- Room inscriptions, floor designations **not tactile**
- High contrast signposting
- In the 2 senses principle in the new building, but not in the main building
- Tactile floor guidance system to the most important points, but not in the main building

### LIFT IN MAIN BUILDING

- Doors open and close automatically
- Interior controls tactile, identification of the floor tactile
- Large and high-contrast lettering of the controls
- **No audible signal** on arrival
- Handrail available

### STAIRS IN MAIN BUILDING

- Depth at least 30 cm, width 129 cm; straight
- All steps same height, **17 cm** (standard max. 16 cm)
- Handrail **on the right only, at height of 96 cm** (standard 85–90 cm) easy to hold, **does not extend for 30 cm at the end of the steps**
- Entry and exit steps at the front edge **are not designed in** contrasting colours

### ACCESSIBLE ROOM IS ROOM NO. 51 (MAIN BUILDING, FIRST FLOOR)

- Hinged door, easy to open

#### Bathroom

- Sliding door
- Door handle (recessed handle) contrasts with the rest of the door
- Single lever shower fitting: Lever points downwards to avoid injury when bending forward
- Emergency bell in the shower area
- **No audible alarm system**

### BREAKFAST ROOM

- Hinged door
- Buffet with service; tray slider available
- Also tables with glare-free lighting

## ENTRANCE TO NEW BUILDING

- Hinged door, at least 90 cm clear width, no threshold
- Door handle at standard height (vertical bar handle on outside, lever handle on inside)
- **Door very difficult to open** (force required corresponds to 10 kg), as fire door with automatic door closer
- Sufficient access area on both sides of the door (lateral access area adjacent to the door handle also sufficient)
- Glass door, sufficiently marked, door opening side marked

## LIFT IN NEW BUILDING

- Tactile floor guidance system leads to the lift
- Accessible without threshold
- Pushbuttons on inside and outside with raised lettering and Braille
- Visible and audible confirmation when pressing the inside and outside pushbuttons
- Inside and outside displays in the lift large and easy to read
- **No audible signal or announcement** in the lift
- **No tactile floor level designation**
- Handrail available

## STEPS IN NEW BUILDING

- At least 120 cm wide, max. 16 cm high (all steps are the same height), **28 cm deep** (standard 30 cm)
- Stairs straight, landing after max. 20 steps
- Entry and exit steps at the front edge discreetly designed in contrasting colour
- Handrail on both sides, continuous, standard height
- Handrails safe to hold, extend for at least 30 cm at both ends of the stairs

## ROOM NO. 202 (NEW BUILDING, 2ND FLOOR)

- Hinged door
- Bathroom: Sliding door, clearly visible recessed handle
- Single lever shower fitting: Lever points downwards to avoid injury when bending forward
- **No handrail** on balcony
- **No audible alarm system**

## INFORMATION FOR THE DEAF AND HARD OF HEARING

### RECEPTION

- **No induction loop system**, but paper and pen are available

### ROOMS IN MAIN BUILDING AND NEW BUILDING:

- **No visible alarm system** in room and bathroom
- Teletext available
- **No hard-of-hearing kit** available

## INFORMATION FOR ALLERGY SUFFERERS

- **Carpets** in the corridor, rooms and breakfast room in the main building
- Rooms for allergy sufferers (with wooden floor, without pollen filter) and bedding (pillows, duvet covers)
- **No carpet** in the corridor of the main building, carpet **in the room**, however
- Food for allergy sufferers available on request

### ADDITIONAL INFO

- Guide dogs allowed
- Baby beds available
- **No evacuation concept** for people with disabilities
- Seminar rooms completely level access, door and passage widths sufficient
- **Wellness area not accessible** (access via 70 cm wide ramp with 22 % incline; step to pool, changing room and relaxation room; some passage widths only 70 cm)

Validity: November 2019, errors and omissions excepted

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