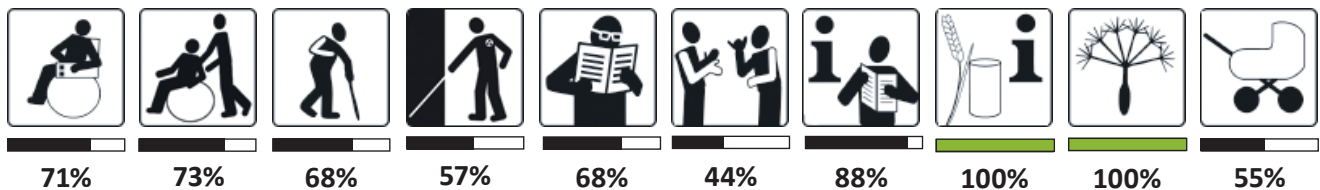




# SCHLOSSBERGBÜHNE KASEMATTEN

Schlossberg 9  
 8010 Graz  
 T +43 316 8008-9000  
[grazer@spielstaetten.at](mailto:grazer@spielstaetten.at)  
<https://spielstaetten.buehnen-graz.com>



An event at the Schlossbergbühne Kasematten is always a special experience.

You can get an idea of the venue in advance on the 360° tour on the website mentioned above.

The best way to reach the Kasematten is by taking the “Schlossbergbahn” funicular and enjoying the view of Graz from the top. Thanks to a lifting platform, stair lifts and mobile bridges, the funicular is also easy to use for people in wheelchairs.

There is a barrier-free public car park opposite the entrance to the Schlossbergbahn.

Driving up the Schlossberg by car and thus directly to the casemates is only possible with a special permit.

The boxes in the casemates are only accessible via steps, both on the ground floor and on the first floor. Seating is flexible and depends on the event. This means that there are also seats with more legroom. At the back, close to the exit, you will find seats for people in wheelchairs.

Whether there are discounts, for example for people with disabilities or families with children, depends on the event. The same applies to the cloakroom.

You will find an accessible toilet opposite the Kasematten in the foyer of the Schlossberg Restaurant. A little further away, opposite the self-service restaurant, there is a public accessible toilet. However, the door here is difficult to open.

## ACCESSIBILITY

### ACCESSIBILITY BY PUBLIC TRANSPORT

Please use the route planner of Verbundlinie Steiermark:

<https://verkehrsauskunft.verbundlinie.at/>

**Free travel:** The ticket for the Kasematten is valid as a free ticket on all lines of the Styrian public transport network! The promotion is valid from 3 hours before to 7 hours after the performance begins. <https://www.buehnen-graz.com/freiefahrt/>

### PARKING

- Designated disabled parking directly opposite the entrance to the funicular
- Short-stay parking zone along Kaiser-Franz-Josef-Kai, where there are also 2 disabled parking spaces at house no. 20 (**parallel to the carriageway**)
- Kastner & Öhler underground car park

### GENERAL INFORMATION

- Whether there is a discount for people with disabilities depends on the organiser who rents the casemates
- Assistance dogs are welcome (preferably with registration)
- **No acoustic or visual alarm** (but organisational fire protection for events)
- Evacuation concept for people with disabilities present; public service is informed
- First aid room in the adjoining building
- Fire brigade present at every performance (fire station in one theatre box)
- Staff training courses on the supportive treatment of people with disabilities are being planned
- All areas of the Kasemattenbühne can be viewed virtually on the website of Spielstätten Graz (360 degree tour).

**INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH MOBILITY IMPAIRMENTS**

**SCHLOSSBERG FUNICULAR**

**Access to the funicular**

- Stepless path, **thresholds up to 2 cm high** (unevenness due to cobblestones)
- Path at least 150 cm wide, **not easy to navigate for wheelchairs due to cobblestones**
- Path not free of obstacles, but passages wide enough (at least 90 cm)
- Longitudinal gradient max. 6%, transverse gradient max. 2%
- **Path not illuminated throughout, not covered**



Schlossberg funicular with stair lift

**Funicular**

- Ticket machine: **Control elements too high for wheelchair users**
- Ticket purchase also possible at ticket office (staff)
- Barrier-free access to the lift with stair lift, lifting platform and mobile bridging of the gap between the lift and platform
- Separate spaces for wheelchair users
- for more details see document ‘Schlossbergbahn’



Mobile bridging between funicular and platform

**CASEMATES ENTRANCE**

- The main entrance is also the barrier-free entrance.
- Access to the entrance paved, **therefore unevenness up to approx. 2 cm high**
- Entrance easy to find, free of obstacles
- No door available, passageway over 3 metres wide (no threshold)
- Passageway covered, but not the entire entrance area

**BOX OFFICE, CLOAKROOM & BAR**

- Box office: small desk directly in the entrance area
- Movement space of at least 150 x 150 cm in front of the desk
- Visual and voice contact between person in wheelchair and contact person possible
- Credit card machines can be used at a height of 80 - 110 cm
- Whether there is a cloakroom and how it is organised depends on the event.
- The bar area is located in front of the entrance.
- **No under-counter wheelchair access, no lowered space of max. 85 cm height**
- At least 150 x 150 cm space in front of the bar to move around
- Drinking straws are provided

## INDOOR AREA

- Paths without thresholds, free of obstacles
- Paths usually at least 120 cm wide (**except to balcony lodges on the left hand side: only 82 cm**)
- Movement area with a diameter of at least 150 cm available when the path changes direction
- Non-slip flooring (asphalt)
- Very good orientation plan on the Internet (360 degree tour)
- Barrier-free areas labelled with symbols
- Signage with sufficiently large lettering, well lit

### Stairs to the balcony boxes (front left and rear right)

- Steps straight, max. 16 cm high, **not all steps to boxes on the right are the same height**
- **Steps to right-hand boxes only 83 cm wide** (standard min. 120 cm), to left-hand boxes 146 cm
- **27 - 29 cm deep** (standard min. 30 cm)
- **Steps to boxes on the left protrude 2 cm**
- Handrails on both sides, at standard height (85 - 95 cm)
- Handrails at both ends of the stairs **do not extend at least 30 cm further**
- Freely projecting ends of the handrails are extended downwards or sideways
- **Handrails not continuous, cannot be safely gripped** (diameter only 30 instead of 35 - 45 mm)
- **Entrance and exit steps not marked in contrasting colours at the front edge**

### Door to the balcony boxes on the right (not barrier-free accessible)

- Each balcony box on the right hand side has its own access door.
- Hinged door, **78 cm clearance**, no threshold
- Easy to open, no door closer, no swinging through
- On the opening side of the door, **an approach area of 200 x 150 cm is not possible** (width only 94 cm), on the closing side at least 150 x 120 cm approach area
- next to the lever handle, lateral approach area of at least 50 cm only available on the closing side
- Lever handle at standard height (85 - 110 cm)
- Door free of obstacles



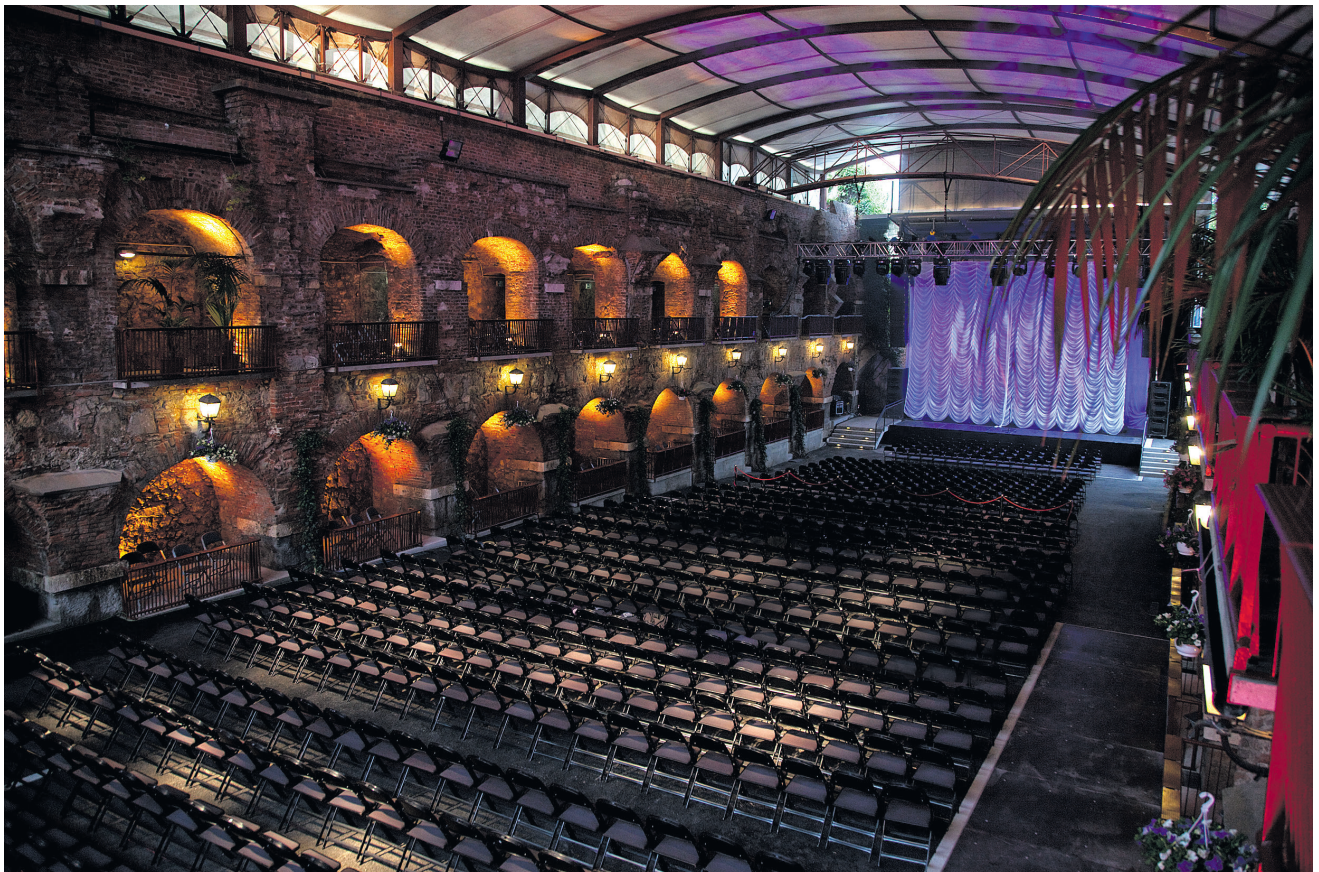
Door to balcony boxes on the right

## Steps to the boxes on the ground floor

- Up to 5 steps (depending on the box), straight
- 217 cm wide, max. 16 cm high, all steps the same height
- **28 cm deep** (standard min. 30 cm)
- Handrails on both sides, **higher than standard** (85 - 95 cm)
- **Handrails at both ends of the stairs not extended by at least 30 cm**
- Freely projecting ends of the handrails are extended downwards or sideways
- Handrails can be safely gripped
- Front edge of entrance and exit steps **are not marked in a contrasting colour**

## EVENT HALL

- **Boxes on the 1st floor are not barrier-free (stairs)**
- **Ground floor is sloping with a gradient of 5 - 6%**, but the wheelchair spaces are at the very back
- Flexible seating
- Wheelchair spaces are generally set up at the very back (close to the exit and barrier-free toilet, aisle width of at least 120 cm to access the spaces), but can also be set up at the front right by the side entrance if required
- Wheelchair spaces at the back not completely level, **approx. 3% gradient**
- Wheelchair spaces at least 100 cm wide and 120 cm deep
- Next to wheelchair space seat for any accompanying person



Event hall

**STAIRS TO THE NON-ACCESSIBLE WC**

- 5 steps, straight, min. 120 cm wide, 30 cm deep
- **17 cm high** (standard max. 16 cm), all steps the same height
- Handrails on both sides, **115 cm high** (standard 85 - 95 cm)
- Handrails are extended by at least 30 cm at only at the top of the stairs
- freely projecting ends of the handrails are extended downwards or sideways
- Handrails can be gripped safely
- **Steps not designed with high contrast**



Access non barrier-free WC

**BARRIER-FREE WC**

(opposite, at the Schlossberg restaurant)

- Separately arranged (unisex)
- Stepless access, located immediately after the entrance on the left
- Movement space of 150 x 150 cm available in the WC room (including wheelchair access under the washbasin)

**Entrance door to Schlossberg Restaurant**

- Hinged door, at least 90 cm clearance, free of obstacles
- **Door difficult to open, door closer**
- **Double threshold (3.5 cm outside, 1 cm inside)**
- Access area of at least 200 x 150 cm on the opening side of the door, at least 150 x 120 cm on the closing side
- Lateral approach area of at least 50 cm on both sides of the door next to the door handle
- Glass door, door opening side labelled
- Door handles at standard height (vertical handle bar); additional horizontal handle on the inside
- Grating and dirt carpet suitable for wheelchairs



Access Schlossberg Restaurant



Barrier-free WC

### WC door

- Hinged door, 86 cm clearance, no threshold
- Easy to open, **door closer**
- Door opens outwards and can be unlocked from the outside in an emergency
- **Access area of at least 200 x 150 cm not available on the opening side of the door** (length only 183 cm), at least 150 x 120 cm on the closing side
- **On both sides of the door, a lateral approach area of at least 50 cm next to the door handle is not possible** (wall directly next to it)
- Door handle (**knob handle**) at standard height (85 - 110 cm)



Barrier-free WC

### WC

- WC accessible from the right, 110 cm space on this side for approach
- At least 120 cm space in front of the WC bowl for approaching
- **Distance from the front edge of the WC to the rear wall 52 cm** (standard min. 65 cm)
- **WC 52 cm high** (standard 46 - 48 cm), **no back support available**
- Horizontal grab rails on both sides, can be folded up on the approach side
- Folding support handle easy to operate and securely fastened
- Additional vertical grab rail
- **Clearance between the horizontal grab rails 74 cm** (standard 65 - 70 cm), upper edge 75 - 85 cm
- grab rails protrude at least 15 cm beyond the front edge of the WC
- Folding support handle protrudes max. 20 cm into the room when folded up
- **Paper is difficult to reach from a seated position on the toilet** (it is mounted very low, you have to lean forwards and down very far)
- Flush at standard height, accessible from the WC when seated
- Emergency bell available, accessible from the toilet while seated
- Emergency bell accessible from the floor at a maximum height of 35 cm above the floor

### Washbasin

- Movement space of 150 x 150 cm in front of the washbasin guaranteed
- Clear height under washbasin at least 70 cm, top edge of washbasin at a height of 80-85 cm
- **Depth of washbasin to the wall greater than standard**
- under-washbasin access over a width of 100 cm
- Flat plaster siphon, siphon made of plastic or protected with porcelain
- Touchless tap, distance between tap and front edge of washbasin complies with standard

**Miscellaneous**

- Mirror lower edge at 85 cm height
- Operating level of fittings (paper dispenser, soap dispenser, etc.) at a height of 80 - 110 cm
- **Clothes hooks higher than 120 cm**
- Waste bin can be operated with one hand
- Changing table available

**PUBLIC WC**

- barrier-free public WC a little further away at the level of the beer garden
- **very heavy door**



Public WC

**INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE**

**SCHLOSSBERG FUNICULAR**

- **No tactile floor guidance system to the entrance available**
- Path free of obstacles
- **Path not illuminated throughout, not covered**
- For more details see document 'Schlossbergbahn'

**CASEMATES ENTRANCE**

- The main entrance is also the barrier-free entrance.
- **No tactile floor guidance system**
- Entrance easy to find, free of obstacles
- No door available, passageway over 3 metres wide
- Passageway covered, but not the entire entrance area



## BOX OFFICE, CLOAKROOM & BAR

- Box office: small desk directly in the entrance area
- Desk stands out visually in contrast to the surroundings
- **Not tactilely locatable** (mobile desk, not used at every event)
- **No tactile information**
- Whether there is a cloakroom and how it is organised depends on the event.
- Staff provide assistance
- The bar area is located in front of the entrance.

## INDOOR AREA/EVENT HALL

- **No tactile guidance system**
- Paths free of obstacles
- Floor coverings stand out visually in contrast to other components
- No equipment elements that protrude more than 15 cm into the walking area
- Passage heights of at least 210 cm
- **Step and ramp intersections are not marked in high contrast everywhere**
- Lighting is sufficient and corresponds to the area of use
- Very good orientation plan on the Internet (360 degree tour)
- However, **no tactile orientation plan on spot**
- Signage with sufficiently large lettering, well illuminated
- **Room labelling and markings not tactile**
- **Information not based on the 2-senses principle (visual/tactile, visual/audible)**
- **No audible information during the performance**, only interval chime
- Hall glare-free and evenly lit

## STAIRS TO THE BALCONY BOXES (FRONT LEFT AND REAR RIGHT)

- Steps straight, max. 16 cm high, **not all steps to boxes on the right are the same height**
- **Steps to right-hand boxes only 83 cm wide** (standard min. 120 cm), to left-hand boxes 146 cm
- **27 - 29 cm deep** (standard min. 30 cm)
- **Steps to boxes on the left protrude 2 cm**
- Handrails on both sides, at standard height (85 - 95 cm)
- Handrails at both ends of the stairs **not extended by at least 30 cm**
- Freely projecting ends of the handrails are extended downwards or sideways and are secured against undercutting with the cane
- **Handrails not continuous, cannot be safely gripped** (diameter only 30 instead of 35 - 45 mm)
- Handrails on the right-hand staircase stand out from the background in high contrast, **but not on the left-hand side**
- Front edge of entrance and exit steps **are not marked in a contrasting colour**
- **No tactile attention field** in front of the stairs

## DOOR TO THE BALCONY BOXES ON THE RIGHT

- Each balcony box on the right-hand side has its own access door.
- Easy to open, no door closer, no swinging through
- Door handle stands out in contrast from neighbouring components, at standard height
- Door free of obstacles

## STEPS TO THE BOXES ON THE GROUND FLOOR

- Up to 5 steps (depending on the box), straight
- 217 cm wide, max. 16 cm high, all steps the same height
- **28 cm deep** (standard min. 30 cm)
- Handrails on both sides, **higher than standard** (85 - 95 cm)
- **Handrails at both ends of the stairs not extended by at least 30 cm**
- Freely projecting ends of the handrails are extended downwards or sideways and are secured to prevent the white cane from running under them
- Handrails can be safely gripped
- Front edge of entrance and exit steps are **not marked in contrasting colours**
- **No tactile attention field in front of the steps**

## STAIRS TO NON-ACCESSIBLE WC

- 5 steps, straight, at least 120 cm wide, 30 cm deep
- **17 cm high** (standard max. 16 cm), all steps the same height
- Handrails on both sides, **115 cm high** (standard 85-95 cm)
- Handrails stand out from the background in high contrast
- Handrails are extended by at least 30 cm only at the top of the stairs
- freely protruding ends of the handrails are extended downwards or sideways and are secured against being walked under with the white cane
- Handrails can be safely gripped
- **Steps not designed with high contrast**
- **No tactile attention field in front of the steps**

## BARRIER-FREE WC (opposite, at the Schlossberg restaurant)

- Separately arranged (unisex)
- Accessible without steps, located immediately after the entrance on the left
- **Additional public barrier-free WC** a little further away at the level of the beer garden, but with a **very heavy door**

## Entrance door to Schlossberg Restaurant

- **No tactile floor guidelines**
- hinged door, free of obstacles
- **Door difficult to open, door closer**

- Door handles at standard height (vertical handle bar); additional horizontal handle on the inside
- Glass door with a frame width of more than 20 cm, therefore not additionally marked
- Door opening side labelled

### WC door

- hinged door, easy to open, **door closer**
- **Door knob** at standard height, contrasts with neighbouring components
- WC door opens outwards, can be unlocked from the outside in an emergency

### WC

- Emergency bell available
- Emergency bell can be reached from the WC while seated and can be reached from the floor at a maximum height of 35 cm above the floor
- **Emergency bell not visually contrasting, not tactilely detectable**
- Equipment items stand out visually in contrast to their surroundings

## INFORMATION FOR HEARING IMPAIRED AND DEAF PEOPLE

- **No inductive hearing system at the box office**
- **no visible alarm**, but there is organisational fire protection at every event
- Attention is paid to room acoustics in the hall
- **No induction loop system in the auditorium**
- **No performances with subtitles**
- **No 2-senses information on site (visual/tactile, visual/acoustic)**

## INFORMATION FOR ALLERGY SUFFERERS

- no dust-prone carpets, curtains and upholstered furniture available

As at December 2024, all information without guarantee

Source: [http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat\\_id=1606&tobj\\_id=20](http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1606&tobj_id=20)

Photos: Grazer Spielstätten – Ingo Reinhardt, Sebastian Neugebauer, Peter Palme