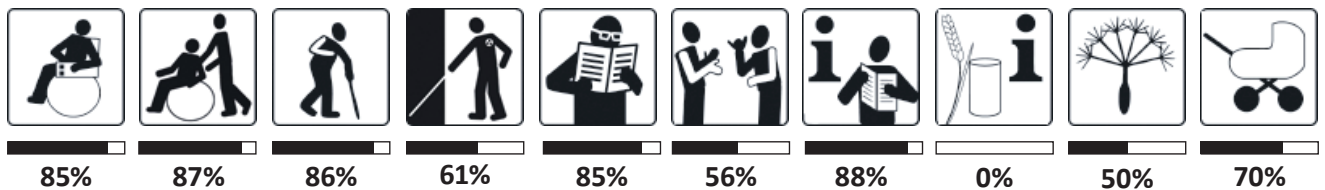




ORPHEUM GRAZ

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<https://spielstaetten.buehnen-graz.com>



The Graz Orpheum is located in the centre of Graz on the right bank of the river Mur and has an almost legendary reputation among artists and fans worldwide. It was originally opened in 1899 as a variety theatre. The theatre has soul and flair like no other. It is an all-round location with a classic theatre stage. In 2016, the theatre was carefully renovated and brought up to the latest technical standards. Diversity is a top priority at the Orpheum, both in terms of the facilities and the programme of this traditional venue. There is a large hall (“Großer Saal”) and a small one (“Orpheum Extra”).

ACCESSIBILITY BY PUBLIC TRANSPORT

Please use the route planner of Verbundlinie Steiermark:
<https://verkehrsauskunft.verbundlinie.at/>

Free travel: The ticket for the Orpheum is valid as a free ticket on all lines of the Styrian public transport network! The promotion is valid from 3 hours before to 7 hours after the performance begins. <https://www.buehnen-graz.com/freiefahrt/>

GENERAL INFORMATION

- There is a public barrier-free car park right in front of the premises
- **The box office is not barrier-free** - we recommend ordering tickets online in advance
- The floors are accessible by lift
- There is a barrier-free toilet on each floor
- Seating is flexible, please specify wheelchair when purchasing tickets
- There is a discount for people with disabilities, registered accompanying persons, children and young people.
- Assistance dogs are welcome (preferably with registration)
- Acoustic alarm, **no visual alarm**
- Evacuation concept for people with disabilities available
- First-aid room available (**passage width 83 cm**)
- All areas of the Orpheum can be viewed virtually on the website mentioned above (360 degree tour).

INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

PARKING

- **no dedicated parking spaces at the Orpheum**
- 1 public disabled parking space in Orpheumgasse
- **the nearby underground car park has no designated disabled parking spaces**
- parking also possible in the short-term parking zone around the Orpheum

PATHS OUTSIDE AND ENTRANCE

- path without thresholds, min. 150 cm wide, suitable for wheelchairs (asphalt)
- Cross slope max. 2%, longitudinal slope max. 6%
- **Barriers between path and Orpheum grounds present, not clearly marked**
- Path sufficiently lit, **not covered**
- The main entrance is also the barrier-free entrance.
- Entrance easy to find, covered
- **Door difficult to open, door closer (fire door);** depending on the event, the doors are open
- Double-leaf hinged door, clearance of the active leaf 77 cm;
- Threshold on one side < 3 cm
- Access area of at least 200 x 150 cm on the opening side of the door, at least 150 x 120 cm on the closing side
- lateral approach area of at least 50 cm on both sides of the door next to the door handle
- glass door, door opening side labelled
- door handles at standard height (85 - 110 cm)
- dirt-trapping mat/grating suitable for wheelchairs



Main entrance



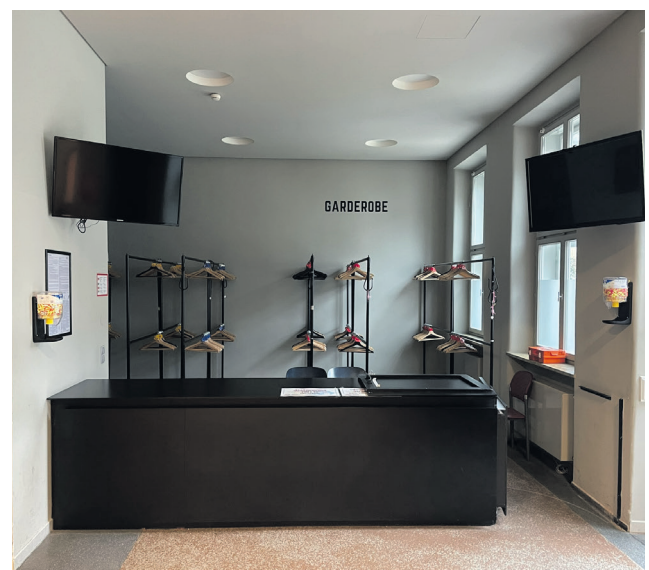
Alternative access to front seats

FOYER WITH CASH DESK, CLOAKROOM AND BAR

- all accessible without thresholds
- **cash desk not barrier-free**
- **no lowered space of max. 85 cm (counter 117 cm high), no under-desk wheelchair access**
- **visual and voice contact between person in wheelchair and contact person not possible**
- **no movement area of at least 150 x 150 cm in front of the cash desk due to handrail**
- **passage widths 80 cm (standard at least 90 cm)**
- credit card machine can be used at a height of 80 - 110 cm
- **no seating available in the entrance area**
- sufficient space for wheelchair users in the foyer
- storage height at cloakroom at a height of max. 85 cm, wardrobe is accepted by staff
- **no under-desk wheelchair access**
- **bar counter 115 cm high (standard max. 85 cm), not wheelchair accessible**
- 150 x 150 cm manoeuvring space guaranteed in front of the bar
- **only high tables with bar stools available**
- drinking straws available
- **door to the outside with 3 cm threshold**



Bar



Cloakroom

LIFT TO THE GROUND FLOOR AND 1ST FLOOR (balcony, boxes, Orpheum Extra)

- Located right next to the cloakroom
- At least 150 x 150 cm manoeuvring space in front of entrance and exit
- Door clearance min. 90 cm, light barriers at max. 100 cm height
- Car size min. 110 x 140 cm
- no descending stairs in front of landing door
- push buttons are located in the immediate vicinity of the lift door
- emergency call and command buttons at standard height
- position indicator in the lift car between 1.60 and 1.80 m above the floor
- handrail available

INTERIOR PATHS

- paths at least 120 cm wide, free of obstacles
- at the end of the path and when changing direction there is a movement area of at least 150 cm in diameter
- passage widths almost always at least 90 cm, except to the first-aid room (**only 83 cm**)
- non-slip and firmly laid floor coverings everywhere
- paths not free of steps, but can be bypassed with lifts and ramps
- **there is no orientation or escape plan on site**
- very good orientation plan on the Internet (360 degree tour)
- signage well illuminated, with sufficiently large lettering
- barrier-free areas marked with symbols
- There are 2 designated spaces for wheelchair users on the first floor with emergency bell and intercom system



Spaces for wheelchair users in emergency cases (1st floor)



Lift

AUDITORIUM “GROSSER SAAL”

- There are **2 cm high thresholds** at the access doors to the auditorium on the ground floor
- **2.5 cm high threshold** at the access to the balcony and the boxes
- Depending on the seating, there are up to 4 wheelchair spaces (in the 3rd, 11th and 15th rows in the auditorium).
- To get to the front seats on the ground floor (**steps in the auditorium!**), you have to take the path on the outside of the auditorium (left or right). **This has a gradient of up to 13%.**
- To avoid the gradient, you can also take the alternative entrance around the outside of the building (on the left-hand side).
- Marking of the wheelchair space only on the gallery (marking on the ground floor not possible due to flexible seating)
- aisle width of 120 cm available to access these spaces
- minimum width of the wheelchair spaces 100 cm, minimum depth 120 cm
- on a level surface, clear view of the stage
- seat next to the wheelchair space for any accompanying person
- barrier-free exit and barrier-free WC nearby
- **no seats with extended legroom**



Großer Saal



Entrance Großer Saal, barrier-free level at the back (without seating)



Wheelchair spaces balcony



Stairs and access to barrier-free WC on the ground floor

STAIRS (to the 1st floor with balcony, boxes and Orpheum Extra)

- can be bypassed via lift
- steps straight, max. 16 cm high, all steps the same height
- min. 120 cm wide, min. 30 cm deep
- landing after max. 20 steps
- handrails on both sides, at a height of 85 - 90 cm
- continuous handrails, safe to grasp
- handrails continue for at least 30 cm at both ends of the stairs

BARRIER-FREE WC (on the left on the ground floor)

- separately arranged (unisex)
- movement area of 150 x 150 cm available in the WC room
- **there is a gradient of 8% on the way to the WC**

WC door

- hinged door, min. 80 cm clearance, no threshold
- Easy to open, no door closer
- Door opens outwards and can be unlocked from the outside in an emergency
- Approach area of at least 200 x 150 cm on the opening side of the door, at least 150 x 120 cm on the closing side
- Side approach area of at least 50 cm on both sides of the door next to the door handle
- door handles (no turning, knob or shell handle) at standard height (85 - 110 cm)
- **no horizontal door pull handle on the closing side**

WC

- WC accessible from the right, at least 90 cm space on this side for approach
- at least 120 cm space in front of the WC bowl for approach
- distance from the front edge of the WC to the rear wall min. 65 cm
- WC 46 - 48 cm high, back support available
- horizontal grab rails on both sides, hinged on approach side
- folding support handle easy to operate and securely fastened
- additional vertical grab rail
- **clear distance of horizontal grab rails 77 cm** (standard 65 - 70 cm), upper edge 75 - 85 cm high



Barrier-free WC ground floor

- grab rails protrude at least 15 cm beyond the front edge of the WC
- folding support handle protrudes max. 20 cm into the room when folded up
- Paper can be reached from the WC while seated (roll holder on the folding support handle)
- Flush at standard height, can be reached from the WC while seated
- Emergency bell available, emergency call leads to the fire alarm centre
- Emergency bell can be reached from the WC while seated and from the floor at a height of max. 35 cm above the floor

Washbasin

- **less than 150 x 150 cm manoeuvring space in front of the washbasin**, but at least 120 x 120 cm
- free height under washbasin at least 70 cm, upper edge 80 - 85 cm high, depth standard
- under-washbasin access over a width of 100 cm
- flat plaster siphon, plastic or porcelain-protected siphon
- single-lever tap, distance between tap and front edge of washbasin 20 - 35 cm

Other

- Mirror hangs high, but is tilted
- operating level of equipment (paper, soap dispenser, etc.) at a height of 80 - 120 cm
- waste bin can be operated with one hand

ORPHEUM EXTRA (on the 1st floor)

- accessible via lift
- access without thresholds
- all seats on the same level
- flexible seating, wheelchair spaces can be arranged anywhere (especially in the front row)
- bar: **no under-counter wheelchair access; counter higher than 85 cm**



Orpheum Extra - Entrance



Orpheum Extra - event hall



Orpheum Extra - Bar

BARRIER-FREE WC (on the 1st floor on the left)

- accessible via lift
- separately arranged (unisex)
- manoeuvring space of 150 x 150 cm in the WC room available

WC door

- hinged door, min. 80 cm clearance, no threshold
- easy to open, no door closer
- door opens outwards and can be unlocked from the outside in an emergency
- access area of min. 200 x 150 cm on the opening side of the door, min. 150 x 120 cm on the closing side
- lateral access area of min. 50 cm next to the door handle on both sides of the door
- door handles (no turning, knob or shell handle) at standard height (85 - 110 cm)
- **no horizontal door pull handle on the closing side**

WC

- WC can be approached from both sides, at least 90 cm space on both sides for approaching
- at least 120 cm space in front of the WC bowl for approaching
- distance from the front edge of the WC to the rear wall min. 65 cm
- WC 46 - 48 cm high, back support available
- horizontal grab rails on both sides, both hinged
- folding support rails easy to operate and securely fastened
- **clear distance between horizontal grab rails 56 - 67 cm** (standard 65 - 70 cm), top edge 75 - 85 cm high
- grab rails protrude at least 15 cm above the front edge of the WC
- folding support handles protrude max. 20 cm into the room when folded up
- paper can be reached from the toilet while seated (roll holder on the folding support handle)
- flush at standard height, can be reached from the toilet while seated
- emergency bell available, emergency call leads to the fire alarm centre
- **emergency bell cannot be reached from the toilet while seated as it is located at the back**
- emergency bell can be reached from the floor at a height of max. 35 cm above the floor

Washbasin

- min. 150 x 150 cm manoeuvring space in front of the washbasin
- free height under washbasin at least 70 cm, upper edge 80 - 85 cm high, standard depth
- under-washbasin wheelchair access over a width of 100 cm
- flat plaster siphon, plastic or porcelain-protected siphon
- single-lever tap, distance between tap and front edge of washbasin 20 - 35 cm

Other

- mirror hangs high, but is tilted
- operating level of fittings (paper dispenser, soap dispenser, etc.) at a height of 80 - 110 cm
- Clothes hooks at a maximum height of 120 cm
- Waste bin can be operated with one hand
- Changing table available



Barrier-free WC 1st floor



Barrier-free WC 1st floor

INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE

PATHS OUTSIDE AND ENTRANCE

- **No tactile floor guidance system**
- Access sufficiently illuminated, **not covered**
- Walkway boundaries are easily recognisable with a white cane
- Clear height under signs min. 220 cm
- **Barriers between path and Orpheum grounds present, not marked in high contrast**
- Entrance easy to find, covered
- **Door difficult to open, door closer** (fire door)
- Glass door, marked in sufficient contrast
- Door opening side labelled
- Door handles at standard height (85 - 110 cm), stand out in contrast from other components

FOYER WITH CASH DESK, CLOAKROOM AND BAR

- **not tactilely locatable**
- cash desk stands out in contrast to the surroundings
- Lighting is glare-free and corresponds to the area of use
- **no tactile map of the surroundings available**
- wardrobe is accepted by staff
- bar with high tables and bar stools

LIFT TO THE GROUND FLOOR AND 1ST FLOOR (BALCONY, BOXES, ORPHEUM EXTRA)

- located right next to the cloakroom
- large enough lettering on the operating buttons, displays also easy to read
- **no tactile floor labelling**
- push buttons are located in the immediate vicinity of the lift door
- **push buttons inside and outside not in raised lettering**, but inside in Braille
- **push button for building exit not highlighted**
- **pressing the push buttons is not audibly confirmed**
- **no audible signal when the lift arrives at the stop**
- **no audible announcement in the lift**
- handrail available

PATHS INSIDE

- free of obstacles
- **there is no orientation or escape plan**
- **no tactile guidance system**
- passage heights of min. 210 cm
- Floor coverings stand out visually in contrast to other components
- Lighting is sufficient and corresponds to the area of use
- Signage is well lit, with sufficiently large lettering
- **Room labelling and markings are not tactile**
- **Information is not based on the 2-senses principle (visual/tactile, visual/audible)**

AUDITORIUM “GROSSER SAAL”

- **Access is not tactile**
- Hall is glare-free and evenly lit
- **No audible information during the performance**

STAIRS (to the 1st floor with balcony, boxes and Orpheum Extra)

- can be bypassed via lift
- steps straight, max. 16 cm high, all steps the same height
- min. 120 cm wide, min. 30 cm deep
- landing after max. 20 steps
- handrails on both sides, at a height of 85 - 90 cm
- handrails are continuous, can be safely gripped
- handrails continue for at least 30 cm at both ends of the staircase
- Freely projecting ends of the handrails are extended downwards or sideways and are secured to prevent the white cane from running under them
- Handrails stand out from the background in high contrast
- **Entrance and exit steps not designed in contrasting colours**
- **No tactile attention field in front of the descending stairs**

BARRIER-FREE WCS (on the ground floor and 1st floor, each on the left-hand side)

- arranged separately (unisex)
- there is a gradient of up to 8% on the way to the WC on the ground floor
- **no tactile floor guidelines to WCs**

WC door

- hinged door, easy to open, no door closer
- door handle at standard height, stands out in contrast to neighbouring components
- toilet door opens outwards, can be unlocked from the outside in an emergency

WCs

- emergency bells available, emergency call leads to the fire alarm centre
- emergency bell on the ground floor can be reached from the toilet from a seated position
- **emergency bell on the 1st floor cannot be reached from the toilet while seated as it is located at the back**
- Emergency bells can be reached from the floor at a height of max. 35 cm above the floor
- Emergency bells with visually contrasting design, **not tactilely detectable**
- Equipment items stand out visually in contrast to the surroundings

INFORMATION FOR HEARING IMPAIRED AND DEAF PEOPLE

- **No inductive hearing system at the box office**, but paper and pen available for communication
- attention is paid to room acoustics in the auditorium
- **no induction system in the auditorium**
- **no performances with subtitles**
- **no 2-senses information on site (visual/tactile, visual/audible)**, but there is a lot of additional information on the internet
- lift: Pressing the push buttons inside and outside is visibly confirmed, emergency call is also visibly confirmed

INFORMATION FOR ALLERGY SUFFERERS

- No dust-prone carpets and upholstered furniture available

As at: December 2024. All information without guarantee.

Source: http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1610&tobj_id=3178

Photos: Bühnen Graz, Bühnen Graz – Johannes Seidl, Lupi Spuma